

Objector - 6 Haldane Road

**From:** [REDACTED]  
**Sent:** 17 June 2025 09:53  
**To:** Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>  
**Subject:** RE: Kaspas' Desserts (New Premises Licence Application)

Dear Matt

It is a fact that LBHF employs traffic wardens to enforce illegal parking so this is not necessarily a police matter although the breaches are so serious the police should be involved. It is quite obvious that both council and police are turning a blind eye to this serious problem at the entrance of Haldane Rd and failing **to prevent crime and disorder**.

Illegal parking in this location creates **a public nuisance** and a **risk to public safety** because it prevents the safe movement of larger vehicles and pedestrians. There is also the issue (much discussed at the McDonalds hearing) of women's safety. There was detailed and somewhat harrowing personal evidence from women about being harassed and objectified by delivery drivers, to the extent that they do not feel safe walking along the North End Rd end of Haldane Rd after dark (**public safety**).

**Therefore three out of four licensing objectives would be breached if this application is approved.**

**Please ensure this objection is placed on file.**

Regards

**From:** Tucker Matt: H&F <[Matt.Tucker@lbhf.gov.uk](mailto:Matt.Tucker@lbhf.gov.uk)>  
**Sent:** 17 June 2025 09:41  
**To:** [REDACTED]  
**Subject:** RE: Kaspas' Desserts (New Premises Licence Application)

Thank you for the additional e-mail [REDACTED] –

Any objections made to a licensing application would need to relate to one or more of the four licensing objectives. Whilst we consider matters such as public nuisance, any impact this would have in respect of the highway, and whether the business existed at all, would fall within the realms of planning when permission is given for a particular type of activity or use class. This is slightly outside my area of expertise, but you can contact the Planning Team to clarify what matters were considered when the unit was given its permission etc.

I cannot speak to the point about Police enforcement as that is not within my realm of expertise either. However, the Act does allow premises to undertake deliveries from their premises in what you have describe as 'delivery hubs', which are takeaways who undertake deliveries. I would also point out that, until 23:00, we have no powers over delivery activities at any premises, so have no powers over their activity during the day. Also, whether an individual application for late night refreshment is approved or not is, in the event of objections, in the gift of the Licensing Sub-Committee. We, as a licensing authority, have no legal powers to refuse a valid application if is submitted to us. If you

feel that the law should be changed to better protect residential amenity, that would ultimately be a matter to raise with your local representative.

Kind regards

**Matt Tucker**  
**Interim Licensing Policy and Administration Team Leader**  
Licensing  
Place Department  
Hammersmith & Fulham Council

**T:** 07778 966423

**E:** [Matt.Tucker@lbhf.gov.uk](mailto:Matt.Tucker@lbhf.gov.uk)

**W:** [www.lbhf.gov.uk](http://www.lbhf.gov.uk)



Have you signed up to our email notifications to receive alerts of relevant applications received by this department? If you would like to sign up, please click the link below: [email notification service](#).



Sign up to our [H&F Climate Connects newsletter](#).

**From:** [REDACTED]  
**Sent:** 17 June 2025 09:28  
**To:** Tucker Matt: H&F <[Matt.Tucker@lbhf.gov.uk](mailto:Matt.Tucker@lbhf.gov.uk)>  
**Subject:** RE: Kaspas' Desserts (New Premises Licence Application)

Dear Matt

Further to my email of 16<sup>th</sup> June I would add the following:

By permitting a delivery only hub, LBHF and the Met are tacitly enabling illegal behaviour because there is no legal parking for bikes or motorbikes in the vicinity of Kaspas. Haldane Rd residents are compiling evidence of illegal parking on double yellow lines in the narrow entrance to Haldane Rd by bike and motor bike couriers waiting outside McDonalds and Morley's. This is never enforced by police or traffic wardens but creates a serious hazard by preventing traffic from safely turning from North End Rd into Haldane Road. There is also the risk of collision with the illegally parked vehicles and their riders, who often loiter in the road. This, combined with regular deliveries to McDonalds and a local hotel which are routinely stacked on the narrow pavement outside McDonalds, means that pedestrians are often forced to walk in the carriageway

in order to gain ingress or egress from Haldane Rd. There is also photographic evidence of motor and push bike delivery riders breaking the law by exiting Haldane Road on to North End Rd.

If LBHF appears to actively condone illegal behaviour or makes no effort to prosecute it where it endangers the public, they are failing in their duty of care to residents and this could put the Council into disrepute.

Therefore I would suggest that rather than permitting delivery hubs where there is no legal parking, LBHF should introduce a ban on takeaway shops operating a delivery system unless they can provide legal parking on their premises.

The 24 hr opening of Kaspas for delivery purposes only after midnight would not enhance the night time economy but would merely add to the illegal parking problems in Haldane Rd. Therefore this application must be refused.

Regards

[REDACTED]

**From:** [REDACTED]

**Sent:** 16 June 2025 20:57

**To:** Tucker Matt: H&F <[Matt.Tucker@lbhf.gov.uk](mailto:Matt.Tucker@lbhf.gov.uk)>

**Subject:** RE: Kaspas' Desserts (New Premises Licence Application)

Dear Matt

I note that Kaspas will become a delivery hub after midnight. The location is totally unsuitable for this purpose because there is no parking for delivery bikes in the vicinity other than in Haldane Road. The recent McDonald's licensing hearing demonstrated that local residents have serious objections to these delivery bikes and a group are currently compiling documents showing congestion from bikes and deliveries in the narrow entrance to Haldane road and the fact that bikes regularly break the law by riding the wrong way up this one way street. There is no mitigation possible for this problem and therefore an extended licence for Kaspas would create a public nuisance. This application must be refused.

Kind regards

[REDACTED]

Objector - 40 Dungannon House 15 Vanston Place London SW6 1AY

**From:** [REDACTED]

**Sent:** 17 June 2025 16:03

**To:** Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>

**Subject:** Re: Kaspas' Desserts (New Premises Licence Application)

Hi Matt

Thanks for forwarding this and it's good to know the police have been working with the applicant. However for us the issue is also about deliveries throughout the night and the noise and nuisance this will cause, so therefore no, we do not want to withdraw our objection to this application.

I trust that this will be added to the Agenda Pack as further evidence to support our initial representation against this application.

Kind Re3gards

[REDACTED]

For and on behalf of

Vanston Place Management Company Ltd.

On 16 Jun 2025, at 18:08, Tucker Matt: H&F <[Matt.Tucker@lbhf.gov.uk](mailto:Matt.Tucker@lbhf.gov.uk)> wrote:

Dear Parties – I have been asked by the Applicant to relay the attached conditions agreed with the Police.

Should you consider that this mitigates your concerns to the extent that you wish to withdraw your Representation, please let me know by return e-mail.

Kind regards

**Matt Tucker**

**Interim Licensing Policy and Administration Team Leader**

Licensing

Place Department

Hammersmith & Fulham Council

**T:** 07778 966423

**E:** [Matt.Tucker@lbhf.gov.uk](mailto:Matt.Tucker@lbhf.gov.uk)

**W:** [www.lbhf.gov.uk](http://www.lbhf.gov.uk)

Objector - 10 Tournay Road London SW6 7UF

**From:** [REDACTED]

**Sent:** 17 June 2025 18:10

**To:** Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>

**Subject:** Re: Kaspas' Desserts (New Premises Licence Application)

Dear Mr Tucker

Thank you for your email.

We seem to be witnessing a repeated trend. Applications are made and residents object. Applicants modify or vary their original application but the applications continue to disregard the statement of licensing practice by seeking to stay open later than any other takeaway in the area. The Met Police regrettably do not take a position for or against and the same old conditions are rolled out but none address the real issues. The position of the Police in not opposing the application does not take the application any further. Nobody looks at the true objectives and strategy of the Applicant tested against the four licensing objectives.

You will not be surprised to hear that nothing in what you have sent me mitigates my concerns. I fear that the valuable time of good councillors and LBHF officials such as your self will, along with relevant costs, be taken up and incurred by the need to have a hearing. I can't help but think that the law, combined with the guidance and the decisions in McDonalds, Wendy's and Popeyes should put this matter beyond doubt and allow better use of valuable resources.

Kind regards.

[REDACTED]

**From:** [REDACTED]  
**Sent:** 18 June 2025 11:52  
**To:** Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>  
**Cc:** [REDACTED]  
**Subject:** RE: Kaspas' Desserts (New Premises Licence Application)

Hi Matt

I hope you are enjoying this warm weather.

I have read through the Police Proposed Conditions and I still feel very strongly that there should be no extended opening times so I am still opposing.

I will give some context below and would like this submitted as part of my objection

#### Point 1 - CCTV

This should be happening anyway it shouldn't be an added extra. The fact that they "might" install CCTV and making sure that the Police will have quick access shows that they anticipating there will be trouble, let's not forget there have been numerous stabbings and shootings in this area very recently and most of the perpetrators are still at large.

#### Point 2 - Signs

We know from previous experience that putting signs up saying please respect local residents makes no difference to the amount of noise and disruption delivery drivers / riders make.

#### Point 3 – Daily Incident Log

This ties in with Point 1, it shows that they are anticipating there will be trouble, we know that the council, police and other authorities are very stretched at the moment and if there are incidents it is highly likely that the police will know as they will likely be called to sort them out.

They also state that anyone who causes trouble will be ejected ... into the streets where we live!

#### Point 4

This states there will be no members of the public permitted on the premises after midnight but they want to remain open to 3.00am, this means that anyone turning up after midnight (when the pubs close) will have to hang around on the street, this is a terrible idea and will lead to more noise and disruption and if people go there after the pub more chance for fights, drugs and all the other things we don't want in our residential neighbourhood.

Point 5

Same as Point 2 – we know putting up signs makes no difference to the behaviour of drivers

Point 6 – delivery only after midnight

We also know from previous cases that they will advertise their opening times until 3.00am so people will ignore the delivery only element and turn up expecting to get food which is likely to increase the likelihood of disorder.

Point 7 – Welfare

As discussed at length on previous applications if you are feeling vulnerable you are highly unlikely to go into a late night “Ice Cream” parlour full of delivery drivers who in most cases add to the feeling of intimidation.

The applicant keeps referring to them as a supplier of Ice Cream but the application includes hot food and beverages. We know that it will not be Kaspas that is granted the licence it will be the premises so if they fail (a lot of food businesses fail) then this location is likely to become yet another fast food outlet with late opening hours which as a heavily residential area we are opposed to.

Thank you and best regards



35 Walham Grove

**From:** [REDACTED]  
**Sent:** 19 June 2025 14:52  
**To:** Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>; [REDACTED]  
**Subject:** Re: Kaspas' Desserts (New Premises Licence Application)

Subject: New Premises Licence Application – Kaspas Desserts, 385 North End Road

Dear Mr Tucker,

Thank you for your email and for the amended hours proposed as part of the licence conditions for Kaspas Desserts at 385 North End Road.

While we appreciate these revisions, we remain concerned that several issues raised by local residents have not yet been adequately addressed—particularly the persistent noise disturbances caused by delivery vehicles during late hours.

We would be grateful if further measures could be considered to manage and minimise delivery-related noise, which continues to affect residents' quality of life.

Additionally, we note that the proposed conditions include notices requesting customers and delivery drivers to leave the premises quietly. Could you please clarify how the Metropolitan Police intends to support the enforcement of this requirement? For instance, will additional patrols be deployed around closing time to help disperse groups and deter loitering?

Thank you for your attention to these concerns. We hope further steps will be taken to ensure that the premises operate in a manner that respects the surrounding residential community.

Best Regards,

[REDACTED]



**From:** [REDACTED]  
**Sent:** 19 June 2025 22:14  
**To:** Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>  
**Cc:** [REDACTED]  
**Subject:** Re: Kaspas' Desserts (New Premises Licence Application)

Dear Matt,

Many thanks for your email regarding the proposed conditions to amend the application.

The Walham Green Ward Panel members and residents do not wish to withdraw their objection to the application, as the proposed conditions do not mitigate the issues with regard to the licensing objectives. There will be increased crime and anti-social behaviour, and also nuisance and disruption to residents, from drivers congregating by the premises and nearby.

If members of the public are not allowed on the premises after midnight this will include delivery drivers. The delivery drivers will gather outside the premises or in the nearby side streets, chatting together whilst waiting for orders. This will disrupt the residents who live above the premises, across the street and in the side streets. The drivers will then wake up residents as they drive down the side streets to the waiting customers. This is a public nuisance.

This premises is also located in the only crime hotspot designated by the Metropolitan Police in Fulham. There are consistent levels of crime and anti-social behaviour in this area, and having groups of people hanging around until 3am in a densely populated area will exacerbate the issue. As the delivery drivers won't be able to use the facilities of the premises, they will be using the streets and nearby gardens as public toilets.

Please could you confirm this email will be included in the agenda pack to the licensing committee, together with the initial representation made by the Walham Green Ward Panel regarding this application.

Kind regards

[REDACTED]

Walham Green Ward Panel Chair

**From:** [REDACTED]

**Sent:** 05 July 2025 20:51

**To:** Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>; Ben@bencoleman.uk; Overton  
Adrian: H&F <Adrian.Overton@lbhf.gov.uk>

**Subject:** Re: 2025/00470/LAPR - Kaspas Desserts 385 North End Road London SW6  
1NP (Notice of Hearing)

Dear Matt,

Thank you for this reminder

I am writing to object to the proposed late-night trading extension for Kaspas Desserts  
385 North End Rd.

I'm concerned about the potential environmental and community impacts of extending trading hours at this location. Increased night time activity often leads to more traffic, idling vehicles, and higher energy use—all of which contribute to emissions and deteriorating local air quality, contradicting the borough's net zero commitments.

Local residents have already raised objections around noise, litter, and strain on council services. These concerns are especially relevant on North End Road, which is already a busy arterial street serving a highly populated residential area. The expansion of the late-night economy risks undermining community wellbeing, and shifts the character of the area away from a balanced, inclusive high street.

We need more variety in local shops—services that support families and working residents—not just late-night food and cake outlets. These venues, as we residents know, draw more cars, generate more waste, and increase late-night disturbance.

While this application may not trigger a formal use of the Climate Implications Toolkit, its principles are highly relevant.

We in Epirus Rd believe this proposal would score poorly under the toolkit's criteria on transport emissions, energy use, and indirect environmental impact.

We urge the Council to apply the same reflective climate standards here as it would for larger decisions, and to consider requiring an environmental or climate impact assessment, if not already done, before granting approval.

Kind regards,

[REDACTED]  
51 Epirus Rd  
SW6 7UR

[REDACTED]  
Neighbourhood Coordinator  
Epirus Rd  
Epirus Mews  
Piemonte Walk

**From:** [REDACTED]  
**Sent:** 09 July 2025 10:19  
**To:** Tucker Matt: H&F <[Matt.Tucker@lbhf.gov.uk](mailto:Matt.Tucker@lbhf.gov.uk)>  
**Cc:** MP Ben Coleman : F&C <[ben.coleman.mp@parliament.uk](mailto:ben.coleman.mp@parliament.uk)>; [REDACTED]  
[REDACTED]  
**Subject:** Kaspas's dessert 2025/09470/ LAPR 385 NE road

My name [REDACTED]  
Address: 31 Epirus road SW6 7UR London

Sir,

once again, here is a letter to oppose this Kappa's licence extension.

Here are my concerns:

1-NER poor reputation & bad image::

Our north End road cannot become the dedicated street of fast food, high sugar, 24 hours 7 street in London.

Just walk along NE road, so many traditional brands closed since Covid, and some were replaced by charity shops, fast food brands, tattoo salons, mobile phones shops.

Many remain closed

2-Health issue:

Why do people need to be able to buy cakes at midnight?

Is this the way we want to deal with obesity and diabetes?

Government tries to tackle country poor diet , this won't help

3-Security & policing:

Late eating often means late drinking

Late noise during night for local resident: NER is already facing issues with late night noise

Fulham as a very high resident population: can't we give people quietness ?

Anti social behaviour: each business opened so late is attracting issues, fights, and crimes

Local police is already over stretched, see McDonald case...can we add to their shoulders another workload?

4- Solution & littering:

Our streets around NE road are well covered by paper bags, plastic bags, drink cups and food. Do we need more and can our cleaning team work 24x7?

5- Parking:

we already suffer from dozens of delivery mopeds waiting all day long for potential delivery. They park on double yellow one all the time

6- illegal L plate driver on the road:

With all these delivery drivers showing L plate, It would be great to have a police officer checking::

- their driving licence
- their valid insurance certificate
- their valid MOT certificate
- Many don't have insurance or MOT, or why do their driver wear balaclava even in summer, telling they don't want to be recognised.

All these concerns to officially oppose this new licence extension.

Thanks to confirm you took into consideration my words.

